

National Network of Libraries of Medicine  
Southeastern/Atlantic Region  
Annual Report  
May 1, 2004 – April 30, 2005 – Year 04

Executive Summary:

Year 04 brought new staff to the NN/LM SE/A. Sheila Snow-Croft is our new Outreach Coordinator who is responsible also for managing our education program. Terri Ottosen is our new consumer health coordinator. She will work on our consumer health program and manage our efforts to promote membership and train public librarians and non-minority consumer groups.

Membership increased this year, with more community agencies joining the Network to take advantage of training and funding opportunities. We now have 1,127 members.

Several activities were initiated or continued to assist hospital libraries with their work and to promote their value in their organizations. In response to RAC member suggestions we lobbied NLM on behalf of hospital librarians to form an electronic document delivery group for the region. The ESEA group was started to provide rapid and free document delivery to members. Its numbers have grown in direct response to our funding of electronic document delivery awards. In year 04 we funded an additional 20 awards, many to hospital libraries bringing the total number of awards to over 50. We plan to provide this funding opportunity in year 05.

We also participated in an NN/LM endeavor during National Medical Librarians month to promote hospital librarians to their administrators. MJ Tooey sent letters to over 75 administrators in the region. We plan to continue this endeavor in year 05.

In addition we offered our professional development awards to primary access library members. Several hospital librarians applied for these awards to further development in technology, management and consumer health.

Hospital librarian leaders throughout the region were invited to participate in our planning session with the RAC in February. They provided input into needs and programs that would further benefit them in their jobs. We considered these suggestions for the University of Maryland, Baltimore HS/HSL response for the next NN/LM contract.

We are now seeing the benefits of our state planning team initiative. This year Georgia planned a statewide initiative to determine the health information needs of librarians, health professionals and the public. We expect the results to be available in year 05. They also are planning for a Georgia Go Local project. Virginia continues its plan for training

throughout the state and its work on promotion of the Information Rx project with public libraries. Maryland held four health information summits throughout the state to determine outreach and information needs as well as to promote the Maryland Go Local project. We expect the report in year 05. We hope to plan two additional projects in year 05.

Through the efforts of our many Network members and RML staff we again had a busy year in outreach. The RML staff was on the road making site visits, exhibiting, training and promoting the Network. In all, RML staff introduced several new classes, provided 136 outreach activities, staffed 30 exhibits, and kept in communication with members through our newsletter, phone and in-person consultations, electronic discussion lists and site visits.

To assist Network members in providing outreach locally, we funded 17 subcontracts, three community connections awards, two library improvement awards, six technology awareness awards, 26 exhibit awards, and nine training awards. Our funding resulted in Network members providing 763 outreach activities along with 26 exhibits and three librarianship promotion events.

We tried to meet the many and varied needs and wants of our region as well as participate in the ever growing number of NLM initiatives. This becomes more difficult as Network members face more budget cuts, license restrictions and staffing issues and look to us to do more. We try to meet demand with the limited staff we have and through our funding opportunities. We expect it will get harder in the future so we would like NLM to consider expanding staffing to assist those of us in large regions to meet the expectations of our Network members and NLM in reaching the large numbers of health professionals, public libraries, community groups, faith groups, and specific populations that we are expected to serve. We hope NLM can continue to fund us at or above our current level for outreach to ensure we can have more successful years.

## I. Network Programs

### A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Beth and Evelyn managed the DOCLINE activities in the Region. There are currently 634 DOCLINE members. During the year, 23 DOCLINE applications were received; 11 codes were deactivated, 5 were reinstated, and 2 libraries closed. Beth continued to monitor DOCLINE reports and contacted libraries with high non-receipt statistics and those that fell below the 75% fill rate norm.

The SE/A supported four ILL lending projects in the region - MACLend with 66 libraries from NC, MD, VA, WV, and DC; SEND with 78 libraries in AL, FL, GA, MS, PR, SC, TN, and VI, Freeshare with 146 Region 2 members and ESEA with 61 members.

The Electronic Funds Transfer System (EFTS) was promoted in the Region this year. 71 Network members are currently participating in EFTS with 19 resource libraries members. Beth serves on the EFTS Advisory Committee.

There are 509 libraries participating in DOCLINE Serial Holdings.

Three resource libraries requested to participate in the ARL ILL cost study. Georgetown has decided, based on their costs, to raise their rates to \$15/loan. Results from the other studies were pending at the end of the fiscal year.

LinkOut and DOCLINE training included:

June 24, 2004 - LinkOut - Mississippi Biomedical Librarians Association, Jackson, MS

September 21, 2004 -LinkOut for Librarians class- GaIN Meeting, Macon, GA

December 14, 2004 – DOCLINE training at JBS, Silver Spring, MD

January 11, 2005 - LinkOut classes at the Veterans Administration Hospital, San Juan, PR

April 15, 2005 - DOCLINE - University of Tennessee Health Sciences Center, Memphis, TN

#### B. Membership

We continue to use various methods to recruit new members to the Region. We attended state meetings of information professionals, exhibited at state library association meetings, presented at meetings of various groups and referred potential members to our membership page on our website: <http://nml.gov/sea/membership/meminfo.html>

Currently, there are 595 full and 522 affiliate Network members in the SE/A Region. Beth has worked with Network members to update their DOCLINE institution records. Thirty (30) academic health sciences libraries continue to serve as resource libraries in the NN/LM SE/A for the current five-year contract. We hope to recruit an additional member for the next contract.

In October, in honor of National Medical Librarians Month, we sent 77 letters to Network members' administrators honoring the work of their medical librarians. Also, we highlighted several regional projects on the NLM website. These included: Faith Based Organization Health Education at the University of Tennessee Health Science Center;

Reaching Out to Underserved Seniors: Access to Electronic Health Information for the Public at the University of Virginia Claude Moore Health Sciences Library; Integration of Hand-Held Technology in a MSN Family Nurse Practitioner Program at Winston-Salem State University, a partnership between the Northwest Area Health Education Center and Winston Salem State University; and the Regional Resource Center, a partnership between the Wicomico County Public Health Department and the Wicomico County Free Library.

We hosted the NLM associate fellows on November 2, 2004. Staff provided overviews of their position, responsibilities and life on the road. MJ provided an introduction to the library and a tour of the building. Dale provided a two-hour class on PDAs.

SE/A staff attended various information professional meetings including: GaIN (Georgia Interactive Network) meeting, Macon, GA; Mid-Atlantic Chapter of the Medical Library Association (MLA) meeting, Raleigh, NC; Mississippi Biomedical Library Association; Southern Chapter of the MLA meeting, Biloxi, MS; Alabama Health Libraries Association (ALHeLA) meeting, Huntsville, AL; District of Columbia Association of Health Sciences Libraries (DCAHSL), Washington, DC; and Tennessee Health Science Librarians Association meeting (TheSLA), Nashville.

SE/A staff visited several Network members during the years, including Eastern Virginia Medical School Library, Norfolk, VA; East Mississippi State Hospital, Meridian, MS; Sappony Tribe, Virgilina, VA; University of Alabama Health Sciences Library, Tuscaloosa, AL; University of North Carolina - Chapel Hill Health Sciences Library; Sarasota Memorial Hospital, FL; and University of Alabama at Birmingham Lister Hill Library of the Health Sciences.

Sheila provided an introduction to NN/LM services to students at the Catholic University of America School of Library and Information Science as part of a panel discussion held at Georgetown University.

As part of our Network programs, we offer funding for SE/A network members to promote health sciences librarianship in the Region to ensure that qualified health science librarians will be available to fill vacant positions at Network member institutions. The potential audience may include current or potential MLS library school students, public or academic librarians, or health professionals joining our profession. Network members or library schools can apply for up to \$500 for each project.

We approved funding for the following librarianship promotion awards this year:  
MAC/MLA and VCU - program on medical librarianship at the School of Library and Information Science, North Carolina Central University on October 12, 2004  
Medical University of South Carolina – session for public librarians on finding health information on the web at the South Carolina Library Association meeting, Greenville, SC, October 27-28, 2004

University of North Carolina at Chapel Hill – Panel discussion with UNC-Chapel Hill School of Information and Library Science students, January 2005

As part of our membership program, we offer professional development awards. The award supports Network member library staff in developing skills and knowledge in using technology for health information access and delivery, library or personnel management, or other skills that will benefit them in their positions. The SE/A will award up to \$1,000 to individuals in primary access libraries in Region 2.

Professional development awards funded this year:

Jan Haley, Saint Thomas Hospital, Nashville, TN, to develop a computer training curriculum for volunteers who staff the Patient Education and Consumer Health Information Center

Katherine McGuiness, Southeastern Regional Medical Center, Lumberton, NC, to attend Microsoft Access classes to enable her to build an online catalog

Rachel Rosenblum, Palm Beach County Library System, FL, to attend the Outreach Symposium at NLM, December 2-3, 2004

Alice Sheridan, New Hanover Public Library, Wilmington, NC, to attend the Outreach Symposium at NLM, December 2-3, 2004

Rita Smith, Mercer University, to attend a two week workshop on archiving on behalf of the GaIN members, June, 2005

Chris Miller, National Cancer Institute-Frederick, MD, to attend a consumer health course at the MLA meeting in San Antonio, May 2005

Chyenne Bidart, North Sarasota Public Library, FL, to attend two consumer health courses at the MLA meeting in San Antonio, May 2005

Karen Roth, Morton Plant Mease Health Care, Clearwater, FL, to attend two CE courses at the Special Libraries Association meeting in Toronto, June 2005

C. Regional Advisory Council

We held our five-year planning meeting in Baltimore on February 24-25, 2005. Invitees included RAC members, resource library directors, and hospital librarians. The agenda of the meeting is available on the website at:

<http://nnlm.gov/sea/aboutus/rac/2005/agenda2005.html> and minutes of the meeting at <http://nnlm.gov/sea/aboutus/rac/2005/minutes2005.html>.

A RAC electronic discussion group was promoted to enhance communications with the council. It was used throughout the year to update and inform the council and to elicit feedback on issues and questions about the Region.

D. Communications

The SE/A used a combination of personal contact, print and electronic means to communicate with Network members. We published six issues of the electronic regional

newsletter SEA Currents (see <http://nnlm.gov/sea/seacurrents/index.html>.) In addition to the RAC electronic list, we used the nnlm-sea list, open to all Network members, to communicate with members. The list has 306 subscribers. Dale and Colette worked with the NN/LM web team throughout the year to maintain our presence on the NN/LM web site.

Staff participated in teleconferences with the NLM and NN/LM staffs as scheduled. Also Terri and Becky participated in the consumer health coordinators teleconferences; Toni, Dale and Sheila in the outreach coordinators teleconferences; Becky in the specific populations outreach coordinators teleconferences; Beth in the DOCLINE coordinators teleconferences; Dale and Colette in the webteam; and Colette in the National Outreach Mapping Center teleconferences.

Toni maintained the NN/LM outreach listproc. Current membership is 41. Beth managed the Maryland Area Health Sciences Library list.

Janice, MJ, Beth, Dale, Becky and Toni attended the RML directors meeting in Washington, DC on May 21, 2004. The University of Maryland, Baltimore Health Sciences and Human Services Library and SE/A hosted the RML directors meeting at the Library on November 30 – December 1, 2004.

Dale and Sheila forwarded LinkOut and PubMed announcements to Network members. Toni updated the members on SIS and toxicology information, Beth on DOCLINE information and Janice and Terri on Medlineplus and NIHSeniorHealth.gov.

Additions to our website included state pages for Maryland, Virginia, South Carolina, North Carolina, Georgia, Florida, Mississippi, Tennessee and DC and a newly redesigned education page.

#### E. Grants

We assisted Network members with grant questions and referred callers to the NIH grant application information on the web. We informed members of available grants and deadlines in the newsletter, at updates and on the nnlm-sea list.

#### F. Evaluation and Feedback

Feedback from Network members, health professionals and the Regional Advisory Council was provided throughout the year to the NNO on electronic mail and in quarterly reports.

A request for quotation was issued to host and facilitate state planning teams. One state planning team application was received and approved for funding. The University of Maryland, Baltimore planned and held four Maryland Health Information Outreach

Summits. Locations included Baltimore, Cumberland, Cambridge, and St. Mary's County. A report is pending at the end of the year.

Janice was appointed by the National Network Office to serve on the site visit team for the Outreach Evaluation Resource Center. They had an orientation call on August 6, 2004 and the visit via teleconference on September 9, 2004.

A second meeting of the Georgia State Planning Team was held in Macon on December 15, 2004. A statewide needs assessment was developed and released in the spring of 2005. A final report of findings is expected.

## II. Outreach

Outreach Activity Sessions Conducted by SE/A RML Staff

Outreach Activity Sessions Conducted by SE/A Subcontractors

All SE/A Outreach Activities that Noted Greater than 50% Minorities Present

### A. Outreach to Health Professionals

There are 75 Network libraries providing Loansome Doc services in the Region. 172 Loansome Doc referrals were made this year. The number of referrals declines each year as web resources take on a greater importance. The number of providers continues to decline as well.

SE/A staff made visits to Network members and health professional groups to support outreach. This included: Mississippi Band of Choctaws, Philadelphia, MS.

We continued to work on the objectives set by the NN/LM Task Force for Public Health. The RML conducted 22 activities involving public health organizations and subcontractors provided an additional 245 activities. We contacted all state public health agency webmasters (with the exception of the VI that has no website.) Agencies in Mississippi and DC created links to PubMed this year.

We funded seven new health professional subcontracts in year 04:

Public Health Foundation - Evaluation of the Healthy People 2010 Information Access web site The Public Health Foundation will promote and conduct a formal evaluation of the Healthy People 2010 Information Access (HP2010 IAP) web site (<http://phpartners.org/hp>), a component of the NLM Partners (PIAPHW) portal (<http://phpartners.org>). They will provide expert advice, consultation and attend the fall 2004 and spring 2005 Partners in Information Access for the Public Health Workforce meetings and related subcommittee meetings that may arise. The project runs July 19, 2004 - July 31, 2005.

George Washington University - School Nurse Information Outreach Project

GWU will partner with the Himmelfarb Health Sciences Library with the Arlington, VA School Health Bureau to provide training and increased access to health information for the public health nurses working in the schools. The project will provide an assessment of information users and their information needs, electronic resources, information resources training, and a web portal. The project runs August 1, 2004 - July 31, 2005.

Gulfcoast North Area Health Education Center – Access to Electronic Information Project

The GNAHEC will partner with the University of South Florida AHEC Program, and All Children's Hospital to expand and support the Florida School Nurse Project web site to include training and access to online health information on the Internet. The project runs September 1, 2004 - September 30, 2005.

Northwest Area Health Education Center - Access to Electronic Health Information for School Nurses Project

Northwest AHEC Library Network will provide school nurses in Rowan and Forsyth counties in NC with equipment, connectivity and knowledge in the use of electronic health resources. They will provide passwords to the NC AHEC Digital Library and training in use of the electronic health resources. The project runs September 1, 2004 - February 28, 2006.

Foothills AHEC (GA) Public Health Web Presence

The Georgia Statewide AHEC Outreach Librarians will partner with sixteen (16) individual county public health departments to create web sites and provide training for the staff and clients in each county. This project will build on the strengths developed through previous activities: the PHOENIX Project, cybercafes, exhibiting at annual meetings, Internet Access grants, and training of health professionals within the public health departments. The project runs October 1, 2004 - September 30, 2005.

University of NC/North Carolina AHEC – Network Training and Outreach Initiative

The North Carolina Area Health Education Center Library and Information Services Network (NC AHEC LIS Network) will raise awareness of AHEC library services among health professionals in North Carolina and conduct training on using online resources available through the NLM, the AHEC Digital Library and NC Health Info. The proposed project consists of a statewide cooperative outreach effort among AHEC libraries and will build upon the outreach efforts of each individual library. Project runs November 1, 2004 – October 31, 2005.

Spartanburg Regional Healthcare System - Community Health Information Partners

Spartanburg Regional Healthcare System (SRHS) will develop and provide education to members of the SRHS Congregational Nursing Program (CNP). Emphasis will be on the effective use of authoritative Internet health information resources such as MedlinePlus



and Hands on Health-SC, as well as SRHS Health Sciences Library contact and service information, including the use of Loansome Doc. The educational session will be followed by site visits to member organizations and ongoing support via telephone, email, and the CNP Newsletter. The project runs November 1, 2004 - October 31, 2005.

Continuing subcontracts: (Attached are reports for year 04, if results were available, and the total project)

University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program

<http://www.parishnursing.umaryland.edu/>

The project runs from June 1, 2001-December 31, 2005.

University of Tennessee Health Science Center – Health Connections for Community Health Centers Project

The project runs from December 1, 2002-May 31, 2006.

Public Health Foundation – PHPartners Evaluation Project

<http://www.phf.org/>

The project runs from July 17, 2004 – July 31, 2005. No outreach activities are reported for this project.

Mountain AHEC – Access to Electronic Health Information

The project runs from March 1, 2003 – August 31, 2005.

Florida State University – PDA Network

The project runs from December 1, 2003-January 31, 2006.

Gulfcoast AHEC – Florida School Nurses Project

The project runs from September 1, 2004-September 30, 2005.

George Washington University – School Nurses Information Outreach

The project runs from August 1, 2004 – April 30, 2006. No outreach activities have been reported for this project.

Northwest AHEC – Access to Electronic Health Information for School Nurses Project

The project runs from September 1, 2004 – February 28, 2006. No outreach activities have been reported for this project.

Foothills AHEC – Web Presence for Public Health Department

The project runs from October 1, 2004 – September 30, 2005.

Spartanburg Regional Healthcare System – Community Health Information Partners

The project runs from November 1, 2004 – October 31, 2005.

University of North Carolina - NC AHEC Network Training and Outreach Initiative  
The project runs from November 1, 2004 – January 31, 2006.

Projects completed this year include:

Wake Forest University - Northwest AHEC PDA project with Winston-Salem State  
Public Health Foundation – Increasing Access to Electronic Health Information

B. Consumer Health Services

Site visits made on behalf of outreach projects included:

Erlanger Hospital, Chattanooga, TN; Medical University of South Carolina (MUSC) in support of their REACH 2010 Faith-in-Health Initiative and Allendale on the Move projects; East Tennessee State University Quillen College of Medicine Library, Johnson City, TN; and Wicomico County Free Library and Wicomico County Health Department, Salisbury, MD.

Outreach visits included: Seminole Tribal Library, Hollywood, FL; VI Resource Center for the Disabled, St. Thomas, VI; St. John Community Foundation, St. John, VI; John's Folley Learning Center, St. John, VI; Caridad Clinic, Boynton Beach, FL; and University of South Carolina School of Library and Information Science, Columbia, SC.

Staff attended the NNO-sponsored cultural and linguistic competence workshop on May 20, 2004.

Janice participated on the Finding Support and Resources for Women with Breast Cancer: National and State Resources panel at the Navigating the Course of Cancer Care: Eastern Shore Breast Cancer Symposium, Cambridge, MD, October 30, 2004.

At the request of the Pacific Northwest Region, Beth participated in an 8-hour Easy-to-Read Symposium at the Alaska Health Summit in Anchorage. Thirty-five participants attended. December 1, 2004.

MJ, Janice, Becky and Toni attended the Symposium on Community-Based Health Information Outreach at NLM, December 2-3, 2004.

We continued to work on the objectives set by the NN/LM Task Force for Public Libraries. Activities included training for public librarians in Alabama, Florida, Georgia, Maryland, Mississippi, North Carolina, South Carolina, Tennessee, Virginia, and West Virginia. This training allows public librarians to increase their confidence and skill levels in answering health related questions. Other activities included promoting network membership to public libraries, promoting the addition of MedlinePlus links on library websites, and exhibiting at state library association meetings. Articles on locating health resources were published in the newsletters of state library associations in South Carolina, Virginia, and Tennessee. We created a brochure describing the sign up process for the SE/A listserv and a handout on how to link to MedlinePlus to library websites.

Both will be distributed at exhibits and during training sessions. Future training will target Alabama, D.C., Georgia, West Virginia, Puerto Rico, and the Virgin Islands.

We received 16 proposals in response to our Electronic Access to Health Information Request for Proposal. Eleven projects were funded through this funding. Additional projects were funded through the SE/A budget.

We funded 12 new consumer health subcontracts in year 04:

George Washington University Partners in Health Information V

Partners for Health Information V (Partners) will (1) implement and assess programs to integrate online health information resources in DC community health centers for staff and patients, and (2) facilitate Health Information Partners, HIPS, the new coalition of health information programs in the metropolitan Washington area. This coalition involves 18 regional organizations, including community based health organizations, the DC Public Library, university departments, an academic library, health centers, and the District's adult education agency. The goal of this coalition is to promote health literacy and health information advocacy among working class residents who have less experience with online technology and online health information. The project runs October 1- 2004 - September 31, 2005.

Palm Beach County Library System - Consumer Health Outreach to the Latino Community and Health Care Professionals in Palm Beach County Florida

The Community Health Information Service of the Palm Beach County Library System will provide training in the use of online consumer health information resources, including MedlinePlus and the CHIS web site to the Latino population and health care professionals in Palm Beach County. The project runs October 1, 2004 - September 30, 2005.

East Tennessee State University - Access to Electronic Information Project

ETSU will extend health information training to public library personnel, health professionals and the public health workforce in 17 counties in Northeast Tennessee.

They will expand their HealthInfo Express@Your Library service and promote NN/LM membership. The project runs September 1, 2004 – April 30, 2006.

Medical Center of Central Georgia - The Health Resource Center Library Project MCCG and Three Rivers AHEC will extend their community health outreach efforts to address the problem of low health literacy. They will expand the Library web site, provide educational opportunities, and develop a CME/CE program on Health Literacy for health professionals in six counties. The project runs September 1, 2004 – September 30, 2005.

Medical University of South Carolina - REACH 2010 Faith-in-Health Initiative REACH 2010 Faith-in-Health Library Initiative will partner urban/rural, inter-denominational African American churches, multi-type libraries, community organizations, and diabetes coalitions to develop a health information seeking skills-building program. The project runs September 1, 2004 - February 28, 2006.

Mississippi Valley State University - eHealth: Promoting Health and Wellness Project

The James Herbert White Library, in partnership with Golden Age, Inc. and the Boys and Girls Club of the Mississippi Delta, will establish a program to train youth and senior

adults in LaFlore County to locate and use electronic health information. The project runs September 1, 2004 - August 31, 2005.

#### Orange County Library System - Healthy Connections Through OCLS

Through web meetings, online and in person courses and television programming, OCLS will improve access to and understanding of electronic health information for Orange County residents and 13 Neighborhood Centers for Families. The project runs September 1, 2004 - February 28, 2006.

#### Saint Thomas Hospital - CHIPS Project

The Community Health Information Partners will connect rural and specialized libraries with hospital libraries to expand the level of health information available to consumers in Middle Tennessee. A web-based catalogue searchable by the public is planned. The project runs September 1, 2004 - February 28, 2006.

#### University of Tennessee Health Science Center - METEOR Project

This project will connect health professionals, their patients and the general public to the health information resources they need with technical ease using PDAs. Pharmacy students will be involved in the training, consulting and partnering activities. The project runs September 1, 2004 through February 28, 2006.

#### Wake Forest University School of Medicine - Access to Electronic Health Information for Children and Parents

The Carpenter Library and its partners will focus on improving access to pediatric electronic health information for children and families receiving care at Brenner Children's Hospital and publicize the Forsyth County Public Library as a source for consumer health information in the region. The project runs September 1, 2004 - August 31, 2005.

#### Wicomico County Free Library - Life Options Community Project

WCFL and its partners will provide a program for seniors in the county. Seniors can attend classes on electronic health information, use resources on their own, have access to technology, staff assistance, and peer support in their own space in the Library and at other locations in the county. The project runs September 1, 2004 - February 28, 2006.

#### Tuskegee University – Rural Health Outreach Project

This project supports a collaborative arrangement between Tuskegee University and several area churches, the Tuskegee-Macon County Public Library and the Macon County Parish Nurse Program to improve access to health information for predominantly minority, underserved residents of a rural community through information technology. The project will support the development and implementation of a comprehensive program designed to educate individuals to retrieve quality health information. A major component of this project will be training faculty, students, and staff from Tuskegee University, and representatives from faith-based institutions to retrieve information from the National Library of Medicine's health databases. The project runs December 1, 2004 - November 30, 2005

Three GoLocal Projects were funded: Medical University of South Carolina, University of Maryland, Baltimore; and University of Alabama at Birmingham.

Four new Community Outreach Projects were funded this year:

George Washington University - Health Information Partners (HIPS)

HIPS, a coalition of member organizations working to improve the health and health literacy in Washington, DC, will take health information to the community. Training sessions by adult educators, librarians, community health advocates, health care providers, and service learning students will be provided to community health centers, HIV health centers, public libraries, neighborhood settings, and adult education programs. The project runs September 1, 2004 – February 28, 2006.

Medical University of South Carolina- Partnering for Progress: Allendale on the Move  
As a follow up to a recent community assessment in Allendale, the project will offer seminars and workshops focused on the relative dangers of high priority diseases and on use of the Internet as a source of credible health information. They will organize and promote a community-wide health competition in conjunction with an existing community event, aimed at developing a more active, and thus healthier, citizenry. The project runs September 1, 2004 - February 28, 2006.

Medical University of South Carolina- REACH 2010 Charleston and Georgetown  
Diabetes Coalition Rural Health eAccess Project

This project will strengthen a partnership among African American community organizations, multi-type libraries, and lay community health advisors to develop an educational program to train a cadre of volunteers to use Internet and library resources to search, find, and disseminate reliable, quality health information about diabetes and its related complications. This project will build a collection of recommended diabetes information Web resources, educate community members on how to use these resources, and measure project participants' use of, preference for and satisfaction with selected resources. The project runs September 1, 2004 - February 28, 2006.

Virginia Commonwealth University - C.O.I.N. Project

VCU and partners will implement and publicize C.O.I.N., the Community Health Information Network, to increase access to high quality health information for the greater Richmond metropolitan area's high-risk population. COIN seeks to strengthen the relationships among its multiple participating health information organizations and to link them with community agencies, train "intermediate" users and use prescription pads for promotion. The project runs September 1, 2004 - February 28, 2006.

Continuing projects:

University of North Carolina – Chapel Hill – North Carolina Health Information Online  
<http://www.nchealthinfo.org/home.cfm>

The project runs from January 1, 2002-August 31, 2005.

University of Tennessee Health Sciences Center – Faith Based Organization Education Project

The project runs from March 1, 2003 – June 30, 2004.

Roanoke Public Library – Consumer Health project

The project runs from March 1, 2003 – July 31, 2005.

Shady Grove Adventist Hospital – Access to Electronic Health Information

The project runs from March 1, 2003 – April 30, 2006. No outreach activities have been reported for this project.

University of Tennessee Health Sciences Center – WebHealth for Seniors

The project runs from March 1, 2003 – December 31, 2005. No outreach activities have been reported for this project.

Wicomico County Public Health Department – Access to Electronic Health Information

<http://www.regionalresourcecenter.org>

The project runs from October 1, 2003 – June 30, 2005.

University of Virginia – JABA Project

The project runs from October 1, 2004 – June 30, 2005.

George Washington University – Partners V

<http://www.gwumc.edu/partners/>

The project runs from October 1, 2004 – September 30, 2005.

Palm Beach County Library System – Consumer Health Information Outreach

The project runs from

November 1, 2004 – September 30, 2005.

Medical University of South Carolina – REACH 2010 Faith-in Health Initiative

The project runs from September 1, 2004 – February 28, 2006.

Wicomico County Free Library – Life Option Community

The project runs from September 1, 2004 – February 28, 2005.

East Tennessee State University – Access to Electronic Information Project

The project runs from September 1, 2004 – April 30, 2006.

Medical Center of Central Georgia – The Health Resource Center

The project runs from September 1, 2004 – September 30, 2005.

Mississippi Valley State University – eHealth: Promoting Health and Wellness Project

The project runs from September 1, 2004 – August 31, 2005.

University of Tennessee Health Science Center –METEOR project

The project runs from September 1, 2004 – February 28, 2006.

St. Thomas Hospital – CHIPS Project

The project runs from September 1, 2004 – February 28, 2006.

Orange County Library System – Healthy Connections Through OCLS

The project runs from September 1, 2004 – February 28, 2006.

Medical University of South Carolina – Hands-on Health Education

The project runs from October 1, 2004 – September 30, 2005.

Wake Forest University - Access to Electronic Health Information for Children and Parents

The project runs from September 1, 2004 – August 31, 2005.

Tuskegee University – Rural Health Outreach Project

The project runs from December 1, 2004 – November 31, 2005. No outreach activities have been reported for this project.

Community-based Implementation Projects:

Virginia Commonwealth University - C.O.I.N. Project

The project ends March 31, 2006.

Medical University of South Carolina- REACH 2010 Charleston and Georgetown Diabetes Coalition Rural Health eAccess Project

The project ends March 31, 2006.

Medical University of South Carolina- Partnering for Progress: Allendale on the Move

The project ends March 31, 2006.

George Washington University - Health Information Partners (HIPS)

The project ends March 31, 2006.

Completed projects include:

University of South Florida – Meeting Senior Citizens Information Needs Project

Western Maryland AHEC – Western Maryland HealthInfo II

<http://health.allconet.org/>

High Plains Indians, Sappony Tribe – Health Awareness Website

Virginia College of Osteopathic Medicine – Access to Electronic Health Information

<http://www.bev.net/health/index.php>

Awaiting final report and activity forms for the project.

### C. Training

We introduced several new classes this year. Finding Native Health Info Online, African American Community Health, and Public Health on the Web. A list of our classes and class schedule can be found on education page at: <http://nnlm.gov/sea/edn/index.html>

SE/A staff provided 137 outreach activities in the Region to 1,816 participants. Session content included 51 PubMed activities, 88 Medlineplus activities, 23 ClinicalTrials.gov activities, 24 NLM Gateway activities, 17 TOXNET activities, 33 non-technology activities and 90 with technology content.

Subcontractors provided 763 sessions to 11,477 participants in year 04. Session content included: 122 PubMed activities, 557 MedlinePlus activities, 61 ClinicalTrials.gov activities; 37 NLM Gateway activities, 38 TOXNET activities, 5905 other technology and 326 other non-technology activities.

We approved the following training awards:

Jackson-Butts County Public Library – Medlineplus classes at Health Fair sponsored by the Library

Johns Hopkins Bayview – NLM systems class at University of Maryland Eastern Shore, an Historically Black College and University

Maryland Area Health Sciences Librarians – Two consumer health classes at a fall meeting

Association of North Carolina Health and Science Libraries – class on alternative and complementary medicine, Rocky Mount, NC, November 19, 2004

Southern Chapter of MLA - Licensing Electronic Resources, October 22, 2004, Biloxi, MS

Southern Chapter of MLA - Teaching About Evidence Based Practice, October 22, 2004, Biloxi, MS

Bayview Medical Center to provide training at the Maryland Library Association meeting, May 5, 2005, Ocean City, MD

Via VA College of Osteopathic Medicine – Training the trainer sessions at local hospitals, February 17, 2005

Association of North Carolina Health and Science Libraries – Open Access conference, Spring meeting, 2005 in Greensboro, NC

### D. Exhibits

SE/A staff exhibited, and assisted at exhibits, at the following national meetings:

May 1-4, 2004 - Alliance of Information and Referral Systems, Norfolk, VA

June 3-4, 2004 – assisted, International Hazardous Materials Response Team Conference, Hunt Valley, MD

June 26-29, 2004 – assisted, American Library Association, Orlando, FL

August 1-3, 2004 - National AHEC Organization, Baltimore, MD

October 1-3, 2004 – American Dental Association, Orlando, FL

November 11-13, 2004 - American Academy of Nursing, Washington, DC



November 27-December 3, 2004 – assisted, Radiological Society of North American, Chicago, IL  
March 6-9, 2005 - American College of Cardiology, Orlando,  
March 7-8, 2005 - International Association of Dental Research, Baltimore, MD  
March 10-11, 2005 - American Dental Education Association, Baltimore, MD  
March 28-April 1, 2005 - National Association of School Psychologists Convention, Atlanta, GA

We exhibited at the following state meetings of health professionals:

May 12, 2004 - University of Maryland, Baltimore School of Nursing, with Diane Fuller from the University of Maryland  
May 24-28, 2004 - South Carolina Public Health, Myrtle Beach, SC  
June 24, 2004 -South Carolina Nurses Association, Myrtle Beach, SC  
September 8-10, 2004 – Mississippi Public Health Association, Bay St. Louis, MS

We exhibited at the following consumer-focused shows:

October 29, 2004 – Tennessee State University Haunted Health Fair  
January 5-6, 2005 – Senior Expo, Fort Meyers, FL  
March 12-13, 2005 - Pride South Florida, Ft. Lauderdale, FL  
March 12, 2005 - Black Expo, Charleston, SC  
March 30-31, 2005 - Unity Conference, Gulfport, MS

We exhibited or assisted at the following meetings of information professionals:

May 5-7, 2004 - Maryland Library Association, Ocean City, MD  
October 20-21, 2004 - Georgia Library Association, Athens, GA  
October 27-28, 2004 - South Carolina Association, Greenville, SC  
November 10-12, 2004 -North Carolina Library Association and Southeastern Library Association joint conference, Charlotte, NC with University of North Carolina at Chapel Hill  
December 9, 2004 – Sociedad de Bibliotecarios de Puerto Rico, San Juan, PR  
March 18-19, 2005 – Georgia Health Sciences Library Association, Athens, GA  
October 7, 2004 - University of Alabama at Birmingham PDA Fair  
April 6, 2005 – East Carolina University Health Fair, Greenville, NC  
April 7-8, 2005 - Tennessee Library Association, Nashville, TN  
April 21, 2005 – Florida Health Sciences Library Association, Jacksonville, FL

As part of our outreach program, we invited applications from SE/A network members to exhibit at state or regional meetings of health professionals, library associations, or health consumers. Exhibiting enables Network members to promote access to electronic health information needed to make informed health decisions. At the same time, it allows the exhibitor to meet local clients and to promote local services along with those of other Network member libraries. SE/A Network members can apply for up to \$2,000 for each exhibit.

We approved the following exhibit awards:

Alabama Health Libraries – Alabama Veterinary Medical Association, Point Clear, AL, June 24-26, 2004  
University of Florida – Florida Public Health Association, Orlando, FL, July 27-30, 2004  
University of North Carolina – La Fiesta del Pueblo, Raleigh, NC, September 11, 2004  
Mercer University – Georgia Rural Health Association, Jekyll Island, GA, September 19-21, 2004  
Vanderbilt University – Tennessee Public Health Association, Nashville, TN, September 22-24, 2004  
Morehouse School of Medicine – Families Taking Control of their Health, Atlanta, GA, October 3, 2004  
St. Galilee Outreach Ministry - Annual Region Health Fairs – Warrenton, GA- October 4, 2004, Crawfordville, GA - October 9, 2004, and on October 11, 2004  
Mercer University – Georgia Nurses Association, Athens, GA, October 6-8, 2004  
Three Rivers AHEC – Georgia Library Association, Athens, GA, October 13-15, 2004  
Association of Memphis Area Health Sciences Libraries – community health fair, Memphis, TN, October 14, 2004  
University of South Carolina – South Carolina Chapter of the American Association for Mental Retardation, Myrtle Beach, SC, October 27-29, 2004  
Virginia Council of Health Sciences Librarians – Virginia Library Association, Williamsburg, VA, October 28-29, 2004  
Mercer University – Georgia Association of Primary Health Care, Savannah, GA October 28-30, 2004  
Mercer University – Georgia Academy of Family Physicians, Atlanta, GA, November 10-13, 2004  
University of Virginia – Virginia Association of Free Clinics, Hot Springs, VA, November 14-16, 2004  
Morehouse School of Medicine - The Legal Kaleidoscope in Nursing Education, December 5-7, 2004, Atlanta, GA  
University of Tennessee, Knoxville - Healthy Living Expo, February 3-5, 2005, Knoxville, TN  
University of Virginia – Virginia Section of Association of Women’s Health, Obstetrics and Neonatal Nurses 2005 meeting, March 4-6, 2005, Roanoke, VA  
Three Rivers AHEC – Geriatric University, Columbus, GA, March 18, 2005  
Alabama Health Libraries Association – Alabama Library Association, April 19-22, 2005, Birmingham, AL  
University of South Carolina – South Carolina Medical Association, April 22-23, 2005, Hilton Head, SC  
Virginia Commonwealth University – Chickahominy Pow Wow, St. Charles, VA, April 30-May 1, 2005  
Three Rivers AHEC – 4th Annual Aligning Faith and Health Conference, May 9-11, 2005, Barnesville, GA  
Virginia College of Osteopathic Medicine – Virginia Osteopathic Medical Association meeting, May 12-15, 2005, Hot Springs, VA  
University of South Alabama - Medical Association of the State of Alabama - June 30-July 3 2005

East Tennessee State University – Rural Health Association of Tennessee meeting, Gatlinburg, TN, November 16-18, 2005

Final reports were received and submitted with the quarterly reports for completed exhibits.

Volunteers at this year's exhibits included:

Cindy Mitchell and Jean Lidell from Auburn University; Linda Franks Rachel Wilfert, Christie Silbajoris, and Karen Crowell from the University of North Carolina, Chapel Hill; Beverly Murphy from Duke University; Deniz Ender from Rex Healthcare; Sandra Martin, Pauline Todd, Nila Sathe, Mark Desierto, and Patricia Lee from Vanderbilt University; and Mary Fielder from Three Rivers AHEC.

Presentations at meetings included:

May 4, 2004 – Toni provided an overview of NLM online systems at the AIRS conference, Norfolk, VA to 12 participants

July 15, 2004 - Becky gave a presentation on MedlinePlus with Christie Silbajoris who presented on GoLocal at the 30th Annual NC Learning Resources Association Conference for community colleges in Sanford, NC

October 21, 2004 – Toni presented Life Sciences Resources at NLM at the COMO meeting, Athens, GA to 19 participants

October 28, 2004 – Toni presented Let's Get Healthy at the South Carolina Library Association meeting, Greenville, SC to 33 participants

Classes were provided at the following meetings:

October 13, 2004 - Beth provided the Easy to Read course, MLA Mid-Atlantic Chapter of MLA, Raleigh, NC

October 2004 - Beth co-taught the Easy to Read course with Addajane Wallace at the MLA Southern Chapter meeting, Biloxi, MS

November 14, 2005 – Toni provided Clinicaltrials.gov: drug development at the Alabama Health Librarians Association meeting, Huntsville, AL

April 6, 2005 - Beth taught Easy to Read Health and Wellness Material in Knoxville at the HBCU Tennessee State University in Nashville, for the annual Tennessee Library Association conference

Along with his exhibit award, Lee McCarley, Mercer University School of Medicine Library, provided the following class:

November 17, 2004 - Finding Health Information Quickly at the Georgia Academy of Family Physicians, Atlanta, GA

Along with his exhibit award, Rick Wallace, East Tennessee State University provided the following classes:

December 1, 2004 - PDA Class 1, Rural Health Association of Tennessee (RHAT,) Gatlinburg, TN

December 1, 2004 - PDA Class 2, RHAT, Gatlinburg, TN

December 1, 2004 - Internet Class 1, RHAT, Gatlinburg, TN

December 2, 2004 - Internet Class 2, RHAT, Gatlinburg, TN

#### E. Technology Awareness

We funded 20 electronic document delivery awards in September 2004. Recipients included: Jackson-Madison County General Hospital (TN), Biblioteca de Ciencias Naturales (PR), St. Thomas Hospital (TN), Presbyterian Learning Resources Center (NC), Atlanta Medical Center, De La Parte Institute Research Library (FL), Lynchburg General Hospital (VA), Life University Learning Resources Center (GA), Baptist Health Medical Library (FL), Forsyth Medical Center Library (NC), Memorial Hospital Library (FL), Rex Healthcare Library (NC), Rush Medical Library (MS), Presbyterian Hospital Matthews (NC), University Health Care Center (GA), East Tennessee Children's Hospital (TN), Good Samaritan Medical Center (FL), Baptist Princeton Hospital (AL), Riverside Hospital (VA), and Baptist Medical Center Montclair (AL).

Dale attended the Mobile@Hopkins technology fair and East Carolina University fair. Sheila attended the information fair at the University of Alabama at Birmingham.

As part of our outreach program, we distributed a call for applications from SE/A network members to promote the use of information technology to improve access to health information, introduce new technology, or introduce new uses of old technology for health professionals or health consumers. A \$5,000 maximum funding limit was made available to requestors for programs or cybercafes.

We approved funding for the following technology awareness programs:

Johns Hopkins University Welch Medical Library – Mobile@hopkins: Technology on the Move conference, October, 2004

University of Virginia – Technology InfoFair in Charlottesville, VA, fall 2005

Flagler Hospital – Technology InfoFair at the hospital, March, 2005

University of South Alabama – Cybercafe at the Medical Association of the State of Alabama meeting, June, 2004

University of Alabama at Birmingham Lister Hill Library/Alabama Health Libraries Association, October 7, 2004

University of Maryland, Baltimore and Welch Medical Library - Access and Ownership teleconference in April, 2005

Final reports received were included with the quarterly reports.

#### F. Library Improvement

We funded library improvement projects with the Frederiksted Health Center, Ingeborg Nesbitt Clinic, St. Croix, VI and Bethesda Healthcare System in Boynton Beach, FL. Each project will run for one year.

Continuing projects include:

Mount Sinai Medical Center

The project is delayed due to construction of the consumer health library that will be the site of the project.

Projects concluding this year included:

Saint Joseph's Mercy Foundation, Atlanta

Toni made a site visit at the end of this successful consumer health project.

University of South Alabama Knollwood Hospital

Construction was completed and equipment ordered for the site. University of South Alabama is managing this project.

Southeastern Regional Medical Center, Lumberton, NC

Toni and Janice made a site visit to the consumer health center. The project was successful and used by the citizens of the community.

#### G. Connections

We introduced the Community Connections award this year. This award is for equipment, software and training to community or faith based organizations that wish to connect to the Internet and provide health information to community members. Four awards were made to St. Galilee Outreach Ministry, Sparta, GA; Ciudadanos

Preocupados por la Educacion, Santa Isabel, PR; Caridad Health Clinic, Boynton Beach, FL and Paulding Collaborative for Children and Families, Dallas, GA. The awards at the Caridad Clinic and at the Paulding Center later were cancelled at the centers' request. An additional award was made to the Poarch Band of Creek Indians in AL.

Additional connections were supported also through our subcontracting efforts.

#### III. Staffing

Jana Liebermann resigned at the end of June as the consumer health coordinator. Sheila Snow-Croft started as outreach coordinator on August 9, 2004. Terri Ottosen started as the consumer health coordinator on February 14, 2005.

MJ and Sheila attended the NLM orientation on September 13-14, 2004.

Becky began a pilot project to telecommute from Gonzales, LA in the fall.

Current staff includes:

Director – MJ Tooey

Executive Director - Janice Kelly

Outreach Coordinator - Toni Yancey

Outreach Coordinator – Sheila Snow-Croft

Network Access Coordinator - Beth Wescott

Consumer Health Outreach Coordinator – Terri Ottosen

Technology Coordinator – J. Dale Prince

IT Support Assistant - Colette Becker

Secretary - Evelyn Peyton

Secretary - Mary Ruth Collins